

## **Veteran's Resource Guide for OEF/OIF/OND Veterans**

Brought to you by the Seamless Transition Case Management Team

at the Richard L. Roudebush VA Medical Center

**Introduction:** On behalf of the Seamless Transition Team, we would like to thank you for your service! This resource guide was designed to provide you with a quick guide to some of the resources and information most requested by returning combat veterans when working with their Case Managers. This is not meant to be an entirely inclusive list, as there are magnitudes of resources available to provide assistance. This is merely a collection of those resources that are used most frequently through the Greater Indianapolis area.



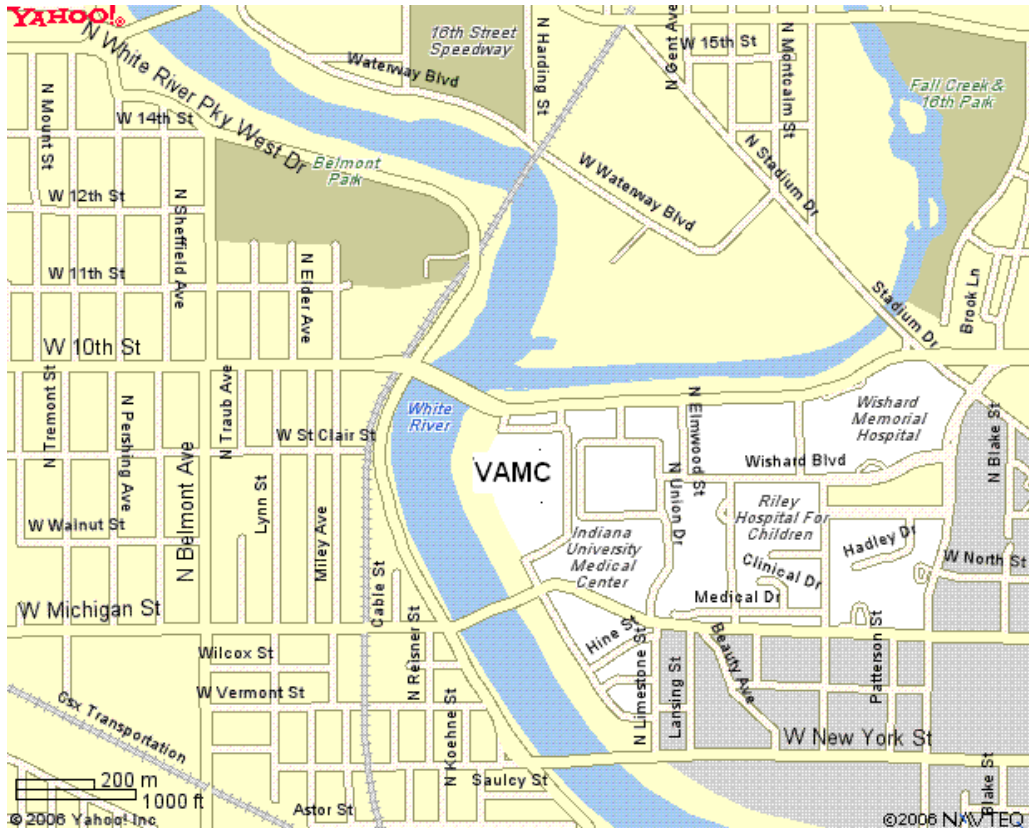
**VA Medical Center  
1481 West 10th Street  
Indianapolis, IN 46202  
Phone: (317) 554-0000**

**Outside area code (317)  
(888) 878-6889**

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## Driving Directions



VA Medical Center | 1481 West 10th Street | Indianapolis, IN 46202 | (317) 554-0000

### From the North

I-65 to West Street Exit (#114). Turn west (right) on 11th Street which becomes 10th Street. Follow 10th Street until you see the VA Medical Center on the left hand side of the road.

I-69 South to I-465, south to I-70, west to I-65 North to West Street Exit (#114). Turn west (right) on 11th Street which becomes 10th Street. Follow 10th Street until you see the VA Medical Center on the left hand side of the road

### **From the South**

I-65 to I-70, west on I-70 to West Street Exit (#79), north (right) on Missouri Street which turns to West Street. Follow West Street, which turns into Dr. Martin Luther King Jr. Street to 11th Street. Turn west (right) on 11th Street which becomes 10th Street. Follow 10th Street until you see the VA Medical Center on the left hand side of the road.

I-465 to I-65, north to I-70, west on I-70 to West Street Exit (#79), north (right) on Missouri Street which turns into West Street. Follow West Street, which turns into Dr. Martin Luther King Jr. Street to 11th Street. Turn west (right) on 11th Street which becomes 10th Street. Follow 10th Street until you see the VA Medical Center on the left hand side of the road.

### **From the West**

I-70 east to West Street Exit (#79), north (right) on Missouri Street which turns into West Street. Follow West Street, which turns into Dr. Martin Luther King Jr. Street to 11th Street. Turn west (right) on 11th Street which becomes 10th Street. Follow 10th Street until you see the VA Medical Center on the left hand side of the road.

US-136 turn east (right) onto Crawfordsville Road, or take I-74 which becomes Crawfordsville Road. Follow Crawfordsville Road (Speedway) which becomes 16th Street. Follow 16th Street to Stadium Drive. Turn south (right) onto Stadium Drive. Follow Stadium Drive to 10th Street. Turn west (right) onto 10th Street. Follow 10th Street until you see the VA Medical Center on the left hand side of the road.

### **From the East**

I-70 to I-65, north to West Street Exit (#114). Turn west (right) on 11th Street which becomes 10th Street. Follow 10th Street until you see the VA Medical Center on the left hand side of the road.

## Transportation Resources

- 1) **Beneficiary Travel:** Some Veterans may be eligible for mileage reimbursement or special mode transportation in association with obtaining VA healthcare services. Please visit the following website for additional information  
<http://www.va.gov/healtheligibility/Library/FAQs/BeneTravelFAQ.asp>.
- 2) **Indygo:** Indygo is the Indianapolis Public Transportation Corporation which provides commuting services throughout Central Indiana. Additional information on routes, half-fare applications, and open door services are available on the web at: [www.indygo.net](http://www.indygo.net). For schedule & ticket information you may also contact: (317) 635-3344
- 3) **Disabled American Veterans Transportation Network (DAV):** A network on volunteers drive sick and disabled veterans to and from VA medical facilities for treatment. The following website provides a link to the DAV Hospital Service Coordinator Directory:  
<http://www.dav.org/volunteers/documents/HSCDirectory.pdf>.
- 4) **American Red Cross:** Volunteer drives provide free transportation to clients who have no reliable way to get to their medical appointments. Please visit the following website for additional information as well as counties that provide this service:  
<http://www.RedCross-Indy.org>. The phone number for the American Red Cross is (317) 684-4337.
- 5) **Central Indiana Commuter Service:** A federally funded partnership that offers alternative transportation solutions to area employers and commuters in the following counties: Boone, Hamilton, Hancock, Hendricks, Johnson, Madison, Marion, Morgan and Shelby counties. Additional information is available on the web at: <http://www.327ride.net/>

## **Visiting Hours**

### **Medical and Surgical Units**

Visiting hours are open.

### **Rehabilitation Intervention Therapy Service**

8:00 a.m. - 8:00 p.m. daily

### **Intensive Care Units**

Two members of the immediate family (or significant others) may visit for 15 minutes at:

8:00 a.m., 10:00 a.m.,

12:00 p.m., 2:00 p.m.,

4:00 p.m., 6:00 p.m., & 8:00 p.m.

## **Services**

### **Extended Care and Rehabilitation**

Our extended care and rehabilitation program provides physical medicine and rehabilitation, transitional care, as well as home and community care. Our Geriatric and Research Education and Clinical Center is also a part of this program.

### **Mental Health**

Our mental health program provides consultation, evaluation

### **Minority Veterans**

Our Minority Veterans Program Coordinator is available to meet one-on-one with Veterans and their families.

### **Pharmacy**

Our pharmacy processes more than 95,000 prescriptions per month. Prescriptions may be refilled by mail, phone, or online.

### **Primary Care**

Our primary care program offers an extensive range of treatments with an emphasis on health care prevention.

### **Research**

Our research and development program enhances our ability to provide state-of-the-art medical techniques and treatments to veterans.

## Social Work

Social work is an integral part of health care. Our social work program assists veterans with counseling and community services.

## Spinal Cord Injury Center

The Spinal Cord Injury Center at Richard L.

Roudebush VAMC is a support clinic in the VA System.

## Women's Health

Our woman veterans' health program includes a number of clinical services available to women, including gynecology, mammography, reproductive care, and menopause treatment.

### Community-Based Outpatient Clinics connected to the Indianapolis VA Medical Center

Clinics offer primary care services and behavioral health services. Specialty care services continue to be provided at the main Indianapolis facility

VA Outpatient Clinic  
110 W. Honeycreek Pkwy  
Terre Haute, IN 47802  
Phone: (812) 232-2890  
Fax: (812) 232-3506

#### Hours

Monday - Friday  
8:00 a.m. - 4:30 p.m.

VA Outpatient Clinic  
455 South Landmark Avenue, Bloomington, IN  
47403  
(812) 336-5723  
(Toll Free 877-683-0865)  
Fax: (812) 336-5805

#### Hours

Monday - Friday  
8:00 a.m. - 4:30 p.m.



Please visit the main webpage for the Richard L. Roudebush VA Medical Center for further information at: <http://www.indianapolis.va.gov/index.asp>

## Helpful VA phone numbers:

**Main Switchboard:** (317) 554-0000 or toll-free (888) 878-6889

**Eligibility and Enrollment Information:** (317) 554-0000 ext. 84306

**Dental Eligibility:** (317) 554-0000 ext. 82733

**Patient Accounts for billing information:**  
(317) 554-0000 ext. 84006

**Pharmacy:** (317) 554-0000 84398

**Minority Veteran Coordinator/MST coordinator:** (317) 554-0000 ext. 83469

**Women Veteran's Coordinator:**  
(317) 554-0000 ext. 83469

**Patient Travel:** (317) 988-2510

## Operation Enduring Freedom/Operation Iraqi Freedom/Operation New Dawn (OEF/OIF/OND) and/or the Seamless Transition Program

Our **Returning Service Members** program (Seamless Transition) includes care coordination and support services. This program is specifically for those of you who have served in combat, or combat support operations, during a period of war after the Gulf War, or against a hostile force after November 11, 1998.

This program supports you as you're transitioning from active duty military to civilian life. We help you receive the health care services you may want or need, and we provide you and your family with the following **FREE** support and service options:

- Readjustment to life after military service;
- Individualized care, specific to your unique post-combat readjustment needs;
- Professional and confidential individual, marital/couple, family and group counseling;
- Assistance scheduling and accessing any needed VA Medical Center services;
- Contact information on VA services near your home;
- Information on VA benefits for which you may be eligible;
- Personal assistance finding your way through the VA system

The Indianapolis VA also offers free couples retreats for returning combat veterans and their significant others. Operation Restoration is an opportunity for a couple to experience a sense of renewal in their relationship following combat deployment. The weekend retreat offers a chance for relaxation, self-discovery, enhanced communication and interaction as a couple. Please feel free to visit us at the web for more specific information on the retreats or contact us at the number listed below: <http://www.indianapolis.va.gov/freedom.asp>

Office Phone: (317) 988-2153 FAX: (317) 988-5203

Outside area code (317): 888-878-6889

Location: D-Wing, Room D-5029



## FAQ's regarding Combat Veteran and Dental Eligibility

### What is Combat Veteran Enhanced Eligibility and Enrollment?

Veterans, including activated Reservists and National Guard members, are eligible for cost-free health care services and nursing home care for conditions possibly related to military service and enrollment in Priority Group 6 if they served on active duty in a theater of combat operations after November 11, 1998, and have been discharged under other than dishonorable conditions as follows:

- Currently enrolled veterans and new enrollees who were discharged from active duty on or after January 28, 2003, are eligible for the enhanced benefits for 5 years post discharge.
- Veterans discharged from active duty before January 28, 2003, who apply for enrollment on or after January 28, 2008, are eligible for the enhanced benefit until January 27, 2011.

Combat veterans who were enrolled in VA's health care system on or after January 28, 2008, are covered by the new authority. Combat veterans who applied after January 16, 2003, but were not accepted for enrollment based on high income will be automatically enrolled under the new authority.

### 2. What does VA accept as proof of combat service?

For purposes of establishing special eligibility for VA health care services, VA accepts service documentation that reflects service in a combat theater, receipt of combat service medals and/or receipt of imminent danger or hostile fire pay or tax benefits.

### 3. What health benefits are available under the "Combat Veteran" authority?

- Cost-free care, including medications, for conditions potentially related to their combat service during the enhanced authority period.
- Enrollment into Enrollment Priority Group 6 if not otherwise qualified for a higher enrollment Priority Group assignment.
- Full access to VA's Medical Benefits Package

### 4. What happens after the enhanced eligibility period expires?

Veterans who enroll with VA under this authority will continue to be enrolled even after their enhanced eligibility period ends. At the end of their enhanced eligibility period, veterans enrolled in Priority Group 6 may be shifted to Priority Group 7 or 8, depending on their income level, and required to make applicable copays.

### 5. What about combat veterans who do not enroll during the enhanced eligibility period?

For those veterans who do not enroll during the enhanced eligibility period, eligibility for enrollment and subsequent care is based on other factors such as: a compensable service-connected disability, VA pension status, catastrophic disability determination, or the veteran's financial circumstances. For this reason, combat veterans are strongly encouraged to apply for enrollment within their enhanced eligibility period even if no medical care is currently needed.

#### **6. Do combat veterans have to pay medical or prescription copays?**

Veterans who qualify under this special authority are not subject to copays for conditions potentially related to their combat service. The VA health care provider is responsible for determining if treatment is possibly related to the veteran's combat service. In making this determination, the health care provider must consider that the following types of conditions are not ordinarily considered to be due to military service:

1. Congenital or developmental conditions, for example, scoliosis,
2. Conditions which are known to have existed before military service, and
3. Conditions have a specific and well-established cause and that began after military combat service.

Combat veterans, while not required to disclose their income information, may do so to determine their eligibility for a higher priority, beneficiary travel benefits and exemption of copays for care unrelated to their military service.

#### **Are combat veterans Eligible for dental care?**

Eligibility for dental benefits is based on very specific guidelines and differs significantly from eligibility requirements for medical care.

Combat veterans may be authorized dental treatment as reasonably necessary for the one-time correction of dental conditions if:

- They served on active duty and were discharged or released from active duty under conditions other than dishonorable from a period of service not less than 90 days during the Persian Gulf War era and
- The certificate of discharge or release does not bear a certification that the veteran was provided, within the 90-day period immediately before the date of such discharge or release, a complete dental examination (including dental X-rays) and all appropriate dental service and treatment indicated by the examination to be needed and
- Application for VA dental treatment is made within 180 days of discharge or release

#### **Will there be any change to Combat Veteran enhanced eligibility with VA with the end of combat operations in Iraq as of September 1, 2010?**

No. Combat Veterans who serve under Operation New Dawn, effective September 1, 2010, are still covered under the "Combat Veteran" authority.

\*information was taken directly from [www.va.gov](http://www.va.gov)

## **Vet Center locations throughout Indiana**

Vet Centers offer counseling services for sexual trauma/harassment counseling, bereavement counseling, individual counseling, group counseling, community education, information and referral services, career and occupational services, and as a liaison with Veterans Affairs. Vet Centers are private and confidential and are free to eligible veterans.

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### **Indianapolis Vet Center**

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8330 Naab Road, Suite 103  
Indianapolis, IN 46268  
Phone: 317-988-1600  
Fax: 317-988-1617

### **Evansville Vet Center**

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311 N. Weinbach Avenue  
Evansville, IN 47711  
Phone: 812-473-5993  
Fax: 812-473-4028

### **Fort Wayne Vet Center**

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5800 Fairfield Ave., Suite 265  
Fort Wayne, IN 46807  
Phone: 260-460-1456  
Fax: 206-456-0829

### **Gary Area Vet Center**

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6505 Broadway Ave.  
Merrillville, IN 46410  
Phone: 219-736-5633 Fax: 219-736-593

## **Veteran's Benefit's Administration Information (VBA)**

### **CONTACT VA**

***Toll-Free Telephone Assistance***  
**(800) 827-1000**

**Visit the web at [www.va.gov](http://www.va.gov)**

*Inquiries.* A "Contact VA" link is available for e-mail inquiries.

For more information about specific benefits, you may also visit the nearest VA regional office:

**Indianapolis Regional Office**  
**575 N Pennsylvania St.**  
**Indianapolis, IN 46204**

There are also local Veteran's Service Officer's available to assist with claims at the Indianapolis Regional Office. Please visit the following website for an inclusive list:

<http://www.vba.va.gov/ro/indianapolis/vso.htm>

Also, you may contact the local Veteran's Service Officer (CVSO) assigned to your county of residence by visiting the following website: <http://www.in.gov/dva/2370.htm>. The CVSO acts as a liaison with between to U.S. Department of Veterans Affairs to assist with your service-related concerns.

If you were injured in any way, or had a medical condition which started or became worse while on active duty, you may be eligible for additional benefits and/or service connection through the Veteran's Benefit Administration (VBA). You may contact the VBA at the toll-free number listed above, visit the web at <http://vabenefits.vba.va.gov/vonapp/main.asp>, or walk in to see a VBA representative on Tuesday, Wednesday, or Thursday from 7:30 am-2:30 pm on the 5<sup>th</sup> floor, D-wing of the Indianapolis VA Medical Center. Also, the following link to the comprehensive Federal Veteran's Benefits Book is as follows:

[http://www1.va.gov/opa/publications/benefits\\_book/federal\\_benefits.pdf](http://www1.va.gov/opa/publications/benefits_book/federal_benefits.pdf).

### ***Other VA Toll-Free Numbers***

<b>CHAMPVA</b>	<b>(800) 733-8387</b>
<b>Education &amp; Training</b>	<b>(888) 442-4551</b>
<b>Home Loan Eligibility Center</b>	<b>(888) 244-6711</b>
<b>VA Life Insurance</b>	<b>(800) 669-8477</b>
<b>Office of Servicemembers'</b>	

**Group Life Insurance  
(SGLI/VGLI)** (800) 419-1473

**Direct Deposit** (877) 838-2778

**Headstones/Markers  
(*status of claims only*)** (800) 697-6947

**Telecommunications  
Device for the Deaf (TDD)** (800) 829-4833

***Survivors.*** For information specific to survivors, please visit the website listed above, select “Benefits,” then “Survivors’ Benefits.”

## **Indiana Department of Veterans Affairs**

The Indiana Department of Veterans Affairs (IDVA) is available to assist "Hoosier" veterans, eligible family members and survivors who are eligible for benefits or advantages through the state of Indiana and the U.S. government. In order to obtain more information on the benefits and assistance offered through the Indiana Department of Veterans Affairs (IDVA), please visit the following website:

<http://www.in.gov/dva/>

Some of the state benefits that may apply include:

Employment assistance

Property Tax Abatements

Remission of Fees (free tuition) for the children/child of a disabled veteran

Remission of Fees for Indiana Purple Heart Recipients

Resident Veteran Hunting & Fishing License

Indiana Veterans Memorial Cemetery

### **County Veteran's Service Officers**

Each county throughout the state is assigned a County Veteran's Service Officer (CVSO) who is available to assist veterans with a wide variety of veteran-related needs. Their role is to act as a liaison for veteran issues and they can provide assistance with State veterans' benefits, as well as with the U.S. Department of Veterans Affairs. Please visit the following website to view an inclusive list of the VSO's listed by county: <http://www.in.gov/dva/2370.htm>.

## Resources Related to Legal Assistance

- 1) Visit [www.lawhelp.org/](http://www.lawhelp.org/) and click on your state in order to obtain information on free legal aid referrals

### 2) Indiana Legal Services-Legal Line

Address: 151 N. Delaware St., Ste 1640

Indianapolis, IN 46204

Phone: (317) 269-2000

Fax: (317) 631-9773

Email: [Victoria.deak@ilsa.net](mailto:Victoria.deak@ilsa.net)

Web site: <http://www.indianajustice.org>

Hrs: second Tuesday from 3pm-7pm

Description: Offers an avenue to allow callers to speak to an attorney on legal issues. Main areas of focus are legal system, family law, consumer law, housing law, elder law, student issues, employment, immigration and government programs. Persons may also go to branches of the Indianapolis Marion County Public library to speak to someone in person. Serves Indiana

### 3) Legal Line (Indianapolis Bar Association)

Phone: (317) 269-2000 (only call on second Tues. 6pm-8pm)

Fax: (317) 269-1915

Website: <http://www.indybar.org>

Hours: second Tues. per month, 6pm-8pm

Description: Provides information on a variety of legal issues including divorce, child support, tenant/landlord issues, consumer rights, real estate and employment issues. No fees and no walk-ins. Area served is open.

### 4) Indianapolis Legal Aid Society-Legal Assistance

Address: 615 N. Alabama St., Rm 122 Hours: Mon.-Fri. 9am-5pm

Indianapolis, IN 46204

Phone: (317) 635-9538

Fax: (317) 631-4423

Web site: <http://www.indylas.org>

Description: Offers free legal assistance and representation to low income residents of Marion and surrounding Counties and possible sliding scale for those over the pro-bono guidelines. Attorneys assist, counsel and represent qualified persons in civil, non-fee generating cases. Appointments are available Monday-Friday. Registration fee is \$5; no attorney fees. Serves Marion and adjacent counties.

**5) Camp Atterbury JAG information**

Hours of Operation: Monday thru Friday 0730-1600

Location: Building 332

Phone: (812) 526-1758

Fax: (812) 526-1320

Web site: <http://www.campatterbury.in.ng.mil/legal>

**6) Military OneSource: <http://www.military.com/benefits/legal-matters/legal-assistance>**

\*Also, ask courts about Mental Health Diversion Programs: **Indiana Forensic Diversion Programming**

Forensic Diversion programs are dedicated to providing treatment alternatives for chemically dependent offenders who have long-standing histories of chemical dependency coupled with criminal behaviors and in some cases, co-occurring mental illness. The programs are multidimensional and professionals who collaborate within the program are psychologists, psychiatrists, addiction therapists, mental health counselors, technicians, community corrections case managers and nurse practitioners.



## Financial Resources / Emergency Aid

The following website provides a comprehensive list of community resources for central Indiana and surrounding counties (Boone, Hamilton, Hancock, Hendricks, Johnson, Morgan and Shelby): [www.Connect2Help.org](http://www.Connect2Help.org) or call Connect2Help 2-1-1 by dialing 2-1-1 or (317) 926-4357. 2-1-1 is currently available in 79 counties throughout the state. In order to search by state, zip code, or city you may visit: <http://www.211.org/>

\*See your assigned Case Manager to obtain a copy of the Veteran's Resource guide for central Indiana which includes information on emergency shelters, multiservice day shelters, hot meal programs, food pantries, clothing pantries, employment services, veteran's assistance, and instructions for obtaining government aid or ID.

- 1) <http://www.nationalresourcedirectory.gov/>:  
Online tool for ill and injured service members, veterans their families and individuals who support them
- 2) <http://www.socialsecurity.gov/pubs/10131.html>  
Online link to expediting disability applications for Wounded Warriors
- 3) [http://usacares.org/index.php/assistance/category/assistance\\_application](http://usacares.org/index.php/assistance/category/assistance_application)  
Provides financial and advocacy assistance to post 9/11 active duty US military personnel, veterans and their families
- 4) <http://www.redcross-indy.org/Services/ArmedForces.aspx>  
Provide humanitarian and financial assistance, as well as emergency communications to members of the Armed Forces and their families
- 5) <http://www.armedforcesfoundation.org/>  
Non-profit organization that provides financial support to Service Members and their families
- 6) <http://www.in.gov/dva/2329.htm>  
Emergency grants available from the families of deployed or recently deployed National Guard members and members of the Selected Reserves
- 7) <http://www.rebuildhope.org/>  
Veterans financial support network
- 8) <http://www.in.ng.mil/WarriorResources/IndianaNationalGuardReliefFund/tabid/579/Default.aspx>  
Provides financial grants to Indiana Soldiers and their families that have encountered difficult situations due to Soldiers being mobilized or in times of financial hardship
- 9) <http://www.in.ng.mil/FamilyPrograms/FamilyAssistance/tabid/1114/Default.aspx>  
National Guard Family Assistance Centers provide assistance with a full range of situations and problems that can arise in conjunction with military deployments

# Housing Resources for OEF/OIF/OND Veteran's and their Families

## Treatment-based housing

- 1) **VA Health Care for Homeless Veteran's Program:** Provides transitional housing for individuals with mental health and/or substance abuse issues  
**Location:** 2669 Cold Springs Rd Building 9E, Indianapolis, IN 46222

**Hours:** Walk-ins welcome on Tuesdays from 8:30-11:30 am and Thursdays from 12:30-3:30 pm.

**Contact Information:** (317) 988-2419 (hours are Monday-Friday from 8:00am-4:30pm)

- 2) **HUD-VASH Program:** Provides section 8 vouchers for eligible veterans with ongoing treatment needs including mental health or substance abuse.  
**Location/Hours:** Same as above

- 3) **VA Medical Center Homeless Domiciliary Residential Rehabilitation Treatment Program:** Housing/treatment program for disabled veterans experiencing chronic homelessness  
**Location:** 725 N. Pennsylvania, Indianapolis, IN 46204

Referral needed from a VA provider

- 4) **REST (Residential, employment and substance abuse treatment) Program:** Recovery-based housing for homeless veterans. Serves Indiana.  
**Location:** 964 N Pennsylvania, Indianapolis, IN 46204

**Contact information:** (317) 951-0688 (hours are Monday-Friday from 8:00am-4:00pm)

Veteran's should have a relationship with the VA Medical center and must show a DD214 or VA Medical Card.

- 5) **Pathway to Recovery:** Supportive transitional housing for homeless adults who are dually-diagnosed with mental health and addictive disorders. Maximum length of stay is 24 months and fees are sliding scale. Serves Indiana  
**Location:** 2135 N. Alabama St. Indianapolis, IN 46202

**Contact information:** (317) 926-8557 (call to schedule an interview)

### Assistance with foreclosure

- 6) **Homeownership Preservation foundation:** For homeowners having difficulty paying their mortgage. Offers free foreclosure prevention counseling

**Contact information:** 888-995-HOPE

- 7) **US Department of Veterans Affairs Home Loans:** Provides information regarding VA loans and assistance in working to avoid foreclosure

**Contact information:** (800) 729-5772 or email [vahomesite@vba.gov](mailto:vahomesite@vba.gov)

Veterans/surviving spouses are eligible

- 8) **US Department of HUD-FHA Mortgage Problems:** Assists homeowners with FHA mortgages to locate HUD approved counselors who can negotiate mortgage problems with lenders/companies.

**Contact Information:** (800) 569-4287

- 9) **Resolving Mortgage Delinquency Workshop:** Offers workshops to help homeowners experiencing hardships, facing foreclosure, or who may be delinquent on mortgage payments.

**Location:** 3550 N. Washington Blvd, Indianapolis, IN 46205

**Contact information:** (317) 925-1400 (serves Indiana; fees vary, some workshops are free)

- 10) **Indiana Foreclosure Prevention Network:** For anyone at risk of foreclosure, free and confidential financial counseling is available

**Contact Information:** 1-877-GET-HOPE

### **Low-Cost Housing**

- 11) **US Department of Housing and Urban Development:** Provides information about available subsidized housing in central Indiana

**Location:** 151 North Delaware Street, Suite 1200, Indianapolis, IN 46204

**Contact information:** (317) 226-6303

- 12) **Low Cost Housing Websites:** The following websites offer the opportunity to search for affordable housing

**Websites:** [www.socialserve.org](http://www.socialserve.org), [www.indyforrent.com](http://www.indyforrent.com), [www.apartmentsforrent.com](http://www.apartmentsforrent.com), [www.apartments.com](http://www.apartments.com)

### **Housing for Homeless Families**

- 13) **Homeless Initiative Program:** Offers comprehensive case management services to homeless individuals or families in Marion County.

**Location:** 1835 N. Meridian, Indianapolis, IN 46202 **Contact Information:** (317) 951-3055

- 14) **See HUD-VASH program under treatment-based housing**

- 15) **Holy Family Transitional Housing (Catholic Charities Indianapolis):** Provides transitional housing services for up to two years to homeless families; including married couples, one and two-parent families with children and pregnant women. Fees are sliding scale and serves Marion County.

**Location:** 930 E Prospect St. Indianapolis, IN 46203 **Contact information:** (317) 636-5534

- 16) **Good News Ministries:** Provides Christian-based transitional housing. One and two bedroom apartments are provided with no charge. Must agree to follow all rules and participate in all aspects of programming. Couples must be married. Serves Center Township, Marion County.

**Location:** 2801 E. Washington St. Indianapolis, IN 46201 **Contact information:** (317) 638-7061

## Emergency Housing

- 17) Good News Ministries (Men's shelter):** Provides emergency shelter for men 18 and older.

Serves central Indiana

**Location:** 2801 E. Washington St. Indianapolis, IN 46201

**Contact Information:** (317) 638-2862

- 18) Queen of Peace Shelter:** Overnight shelter for women and children. Will accept single women and boys younger than 5. Marion County

**Location:** 2424 E 10<sup>th</sup> St. Indianapolis, IN 46201

**Contact:** (317) 916-6753

- 19) Wheeler Mission (Men's shelter):** Provides shelter for homeless men 18 and older

Serves: Marion, Morgan, Boone, Hamilton, Hancock, Hendricks, Johnson and Shelby counties

**Location:** 245 N. Delaware St. Indianapolis, IN 46204

**Contact:** (317) 687-6795

- 20) Holy Family Shelter:** Accepts homeless couples who are married, one and two parent families with children and pregnant women.

**Location:** 30 East Palmer St. Indianapolis, IN 46225

**Contact:** (317) 635-7830 (press 5)

## Employment and Education Resources

The following websites provide links to more specific information on education benefits and employment services that may be available to OEF/OIF/OND/OND Veterans. If you would like a more comprehensive guide please contact your assigned case manager to obtain a copy of the Veteran's Employment and Resource Guide.

- <http://www.gibill.va.gov/>: This website offers specific information regarding the **Post 9/11 GI Bill** including information on locating a school, applying for benefits and frequently asked questions. If you have specific questions regarding the GI Bill, you may also contact them directly at 1-888-GIBILL-1 (1-888-442-4551). If you have questions regarding additional educational programs to include the Montgomery GI Bill, Reserve Educational Assistance (REAP), and Survivors and Dependence Assistance (DEA) information can also be located at the website above.

- <http://www.vba.va.gov/bln/vre/>: This website offers information regarding the **Vocational Rehabilitation & Employment VetSuccess Program** (Ch. 31). This program assists Veterans with service-connected disabilities to prepare for, find and maintain suitable employment. For those Veterans with service-connected injuries that are so severe they cannot consider immediate employment, VetSuccess offers services to improve their ability to live as independently as possible.

- <http://www.in.gov/fssa/ddrs/2636.htm>: This website offers information regarding Vocation Rehabilitation Services (VRS) through the state of Indiana. Individuals who have a physical or mental impairment that results in a substantial impediment to employment may be eligible. Individuals may be self referred. Please visit the website in order to locate the office nearest you.

- <http://www.in.gov/dva/2378.htm> : This website offers information on the **Remission of Fees (free tuition) Program** for the child/children of a disabled veteran. Please contact the Indiana Department of Veterans Affairs at: 1-800-400-4520 for additional information.

- <http://navub.org/> : This website offers information on the **Veterans Upward Bound Project**. This program offers free educational support to qualifying veterans in entering and completing college or other post-secondary training. If you would like additional

information please contact Veteran's Upward Bound locally at (317) 927-9605. They are located at 3833 North Meridian Street, Suite 110.

- <http://www.in.gov/dwd/> : This website offers a link to the Indiana Department of Workforce Development. Training programs and employment placement is available Monday-Friday. They can be reached by phone at (317) 637-4376.
- <http://www.in.gov/dwd/WorkOne/>: This website offers a link to Workone which allows you to register for job listings, employment services and unemployment vouchers. They can be reached by phone at (317) 358-4500.
- <http://www.usajobs.gov/>: The Federal Government's Official Jobs Site
- <http://www.clecvets.org/> : Crane Learning and Employment Center for Veterans with Disabilities
- <http://www.in.ng.mil/hr/Jobs/CivilianJobs.aspx>: Indiana Military Employment Coordination Program
- <http://www.dol.gov/vets/>: United States Department of Labor Veterans' Employment & Training Service (VETS)
- <http://wtow.woundedwarriorproject.org/>: Wounded Warrior Project's Warriors to Work program